



Quality

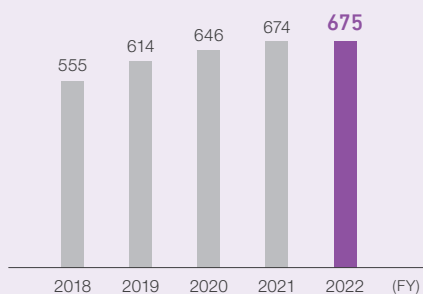
With the aim of deliver safety and ANSHIN products and services to customers, the IDEC Group has established a quality assurance system that pledges "IDEC – excellence in quality". We are thus engaged in development, manufacturing, sales, and service supply.

Target SDGs



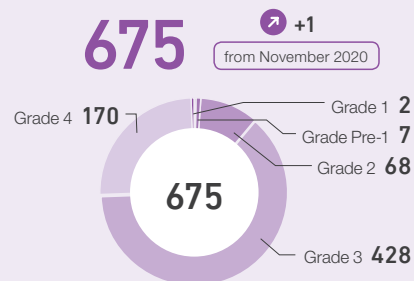
Employees holding "Quality Management and Quality Control Examination" Certificates

■ Number of employees holding "Quality Management and Quality Control Examination" Certificates



Aiming at checking and enhancing competence for quality improvement at a high level, we encourage employees to qualify for "Quality Management and Quality Control Examination" Certificates issued by The Japanese Society for Quality Control.

Employees holding "Quality Management and Quality Control Examination" Certificates by grade (As of November 2021)



In FY2022, the number of employees holding "Quality Management and Quality Control Examination" qualifications such as Grade 4 and 3 decreased, whereas the number of Grade 2 holders who can solve and improve quality issues independently increased by 7 as a result of continuous QC circle activities and quality control trainings.

Establishment of IDEC Quality Standard

The IDEC Quality Standard unifying the IDEC Group's thinking on the quality of our products and services has been established, reflecting the global diversity of cultures and values in the IDEC Group. Our aim is to ensure all of our employees consistently fulfill our quality responsibilities and mission.

This Standard is applied to the entire IDEC Group, consistent with The IDEC Way (the Group's new philosophy established in 2019) and IDEC Group Code of Conduct (the Group's common behavioral guideline established in 2020).

Based on our new Standard, we will advance our global quality assurance activities.



The IDEC Quality Standard portable card that can be checked at all times

Monthly Corporate-wide Quality Meeting

As globalization progresses, innovative changes are required in approaches for quality including production and procurement. Thus, monthly corporate-wide quality meetings attended by employees in quality-related departments are held to improve our quality management system across the IDEC Group by strengthening cooperation and raising awareness of quality. Although the Global Quality Conferences have been currently postponed due to the COVID-19 pandemic, they are regularly held with the members from each country involved in manufacturing quality at overseas manufacturing sites to discuss various issues such as quality control and quality improvement, conduct workshops, and share results and know-how.



The corporate-wide quality meeting held in February 2022